Facilities may begin working on the 2744 Annual Facility Survey for 2019.

Everything you need to complete the 2744 by **March 31st** is located here:  

For One-on-One Assistance with the 2744 you can schedule an Appointment here:

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**Patient Engagement**

Network 18 is committed to enhancing the patient’s voice in the activities of the Network and the renal community as a whole. Towards this end, the Network is engaged at two levels of patient care:

- Engagement at the dialysis facility level to foster patient and family involvement; and
- Development and implementation of a beneficiary and family centered care focused Learning and Action Network (LAN) to promote patient and family involvement at the Network level.

Both levels of engagement are important and work together to promote beneficiary and family engagement to improve quality of care.

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The Network shall promote positive change relative to Secretary’s priorities and CMS goals. The HHS Priorities are interpreted for purposes of this SOW as:

- **Priority 1**: Opioid Crisis
- **Priority 2**: Health Insurance Reform
- **Priority 3**: Drug Pricing
- **Priority 4**: Value-Based Care

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The CMS Goals are interpreted for purposes of the SOW as:

- **Goal 1**: Empowering patients to make decisions about their health care
• Goal 2: Increasing state flexibility

• Goal 3: Developing innovative approaches to improving quality, accessibility & affordability

• Goal 4: Improving the CMS customer experience

Emergency Preparedness

In its role as an End Stage Renal Disease (ESRD) Network, Network 18 is responsible for preparing the Southern California ESRD community for emergencies before they occur. Living with a chronic illness that requires ongoing life sustaining treatment makes being prepared of the utmost importance. Keeping our patients, providers, and community informed ensures the continuation of care for all involved. For more information and resources to help you to get prepared and stay connected in the event of an emergency or natural disaster, please visit our Emergency Preparedness page.

Patient Services

Have a concern or grievance about your ESRD care?
To file a grievance about the care you are receiving at your dialysis facility, contact ESRD Network 18 at 1-800-637-4767.
News and Events

For the latest News and Events, see our blog, esrdbulletins.

To receive an email notice every time News and Events is updated, sign up for the Network 18 blog: go to esrdbulletins, click on the “Follow” button in the lower right-hand corner of the screen, and enter your email address. We do not use these email addresses for any other purpose, and we do not share them.

Find a list of Events for Patients.

Find a list of Events and Deadlines for Professional Staff.