



How We Can Help



Administrative Issues

- Provide education and assistance regarding CMS requirements.
- Communicate essential information that will affect facilities via mail, email, or fax.
- Represent the needs of the renal community, patients and providers to CMS.
- Develop collaborative partnerships to promote improved quality outcomes for patients.
- Inform facilities about Network goals and activities.



Data/Information Management

- Provide education and assistance regarding compliance (form processing, timeliness, and accuracy).
- Provide education, assistance and development updates regarding CMS data systems.
- Provide statistical data regarding patient populations.
- Provide communication services (email lists, directories, mailing labels, etc.) for providers and patients.



Quality Improvement

- Provide education and assistance regarding CMS/Network directed QI projects.
- Clarify instructions for CPM/Clinical Data Collection Forms.
- Provide expertise and education on vascular access issues.
- Assist with resources for the Conditions for Coverage implementation.
- Analyze data on national, regional and local patterns of care for QI planning.
- Assist facilities with developing internal Quality Assessment and Performance Improvement Projects (QAPI) and action plans.
- Assist facilities in developing emergency preparedness plans and patient/staff education.
- Provide education and information on immunizations (hepatitis, pneumococcal and influenza).



Patient Services

- Assist with resolution of complaints/grievances.
- Assist with behavioral agreements (contracts).
- Assist in identifying treatment options for patients.
- Assist facilities with developing education programs.
- Consult regarding approaches to managing challenging situations.
- Educate on the Decreasing Dialysis Patient-Provider Conflict toolbox.
- Assist with providing education involving involuntary discharge issues.
- Provide Vocational Rehabilitation information and a resource toolkit.

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Mission Statement

To provide leadership and assistance to renal dialysis and transplant facilities in a manner that supports continuous improvement in patient care, outcomes, safety and satisfaction.