

# Who to Ask For At Network 18



Southern  
California  
Renal  
Disease  
Council  
INCORPORATED



## Mission Statement

To provide leadership and assistance to renal dialysis and transplant facilities in a manner that supports continuous improvement in patient care, outcomes, safety and satisfaction.

## Address:

6255 Sunset Boulevard, Suite 2211  
Los Angeles, CA 90028

## Phone:

(323) 962-2020

## Fax:

(323) 962-2891

## Website:

[www.esrdnetwork18.org](http://www.esrdnetwork18.org)

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In our effort to provide the highest level of service, listed below are Network departments and staff who will assist you with specific questions and information. Please post this information for easy reference. Thank you.

## Quality Improvement Department

- QI Concerns and/or Questions
- Clinical Performance Measures\*
- QAPI Workshops and Projects\*
- Patient Care/Facility Operations Questions
- Emergency Preparedness\*

**Shean Strong, MBA**

*Quality Improvement Manager*

**Lisle Mukai, RN**

*Quality Improvement Coordinator*

## Patient Services Department

- Patient Advisory Committee
- Patient Services Issues
  - Grievances\*
  - Vocational Rehabilitation\*
  - Educational Materials\*
  - Behavioral Issues
  - Involuntary Discharge
  - Quality of Care Consultation

**Eileen Boyte, MSW**

*Patient Services Manager*

**Varsenik Papazyan, MSW**

*Patient Services Coordinator*

## Data Department

- Special Data Reports
- Completing and/or Tracking Required Forms
  - Accuracy & Compliance
  - Annual ESRD Facility Surveys (CMS-2744)
  - Death Notifications (CMS-2746)\*
  - ESRD Medical Evidence Report Forms (CMS-2728)\*
  - Patient Activity Report (PAR)\*
  - Patient Address Verifications

**Svetlana Lyulkin, MBA**

*Data Manager*

**Tenisia Sili, BSBA**

*Lead Data Coordinator*

**Melissa Garcia**

*Data Coordinator*

**Yvette Manoukian**

*Data Coordinator*

## Administrative Department

- New Facility Membership\*
- Facility Information Form (FIF) Changes and/or Corrections\*
- Facility Membership Agreements
- Facility Directories\*

**Cynthia Jones**

*Administrative Assistant*

**Julie Aguilar**

*Administrative Assistant*

For assistance pertaining to other organizational and/or general questions:

**Harriet L. Edwards, MSW, MSG**

*Executive Director*

**Rebecca B. Garcia**

*Office Manager*

\*Related documents are available on the Network 18 website.