

Condition: Quality Assessment and Performance Improvement

Show Me The Progress

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Objectives

At the end of this session, you will be able to:

- Describe an effective data driven quality assessment & performance improvement (QAPI) program
- List measures that facilities should review & work to improve through QAPI
- Discuss how to survey for QAPI activities

V626 QAPI Condition Statement

The dialysis facility must **develop, implement, maintain and evaluate** an effective, data driven, quality assessment and performance improvement program with participation by the professional members of the interdisciplinary team.

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Effective QAPI

(V627) ...an ongoing program that achieves :

- Measurable improvement in health outcomes and
- Reduction of medical errors

Data-Driven QAPI

(V627) Using **indicators** or **performance measures** associated with improved health outcomes and with identification and reduction of medical errors

Performance Measures (See MAT)

(V629) Adequacy	Kt/V, URR
(V630) Nutrition	Albumin, body weight
(V631) Bone disease	PTH, Ca+, Phos
(V632) Anemia	Hgb, Ferritin
(V633) Vascular access	↑Fistula, ↓catheter rate
(V634) Medical errors	↓Frequency of specific errors
(V635) Reuse	↓Adverse outcomes
(V636) Pt satisfaction	↑Survey scores
(V637) Infection control	↓Infections, ↑vaccination status

Clicker Question

Choose Your Favorite:

1. (V629) Adequacy
2. (V630) Nutrition
3. (V631) Bone disease
4. (V632) Anemia
5. (V633) Vascular access
6. (V634) Medical errors
7. (V635) Reuse
8. (V636) Patient satisfaction
9. (V637) Infection Control



Performance Measures

Don't Blame Me... You Picked Them

V626 QAPI Condition Statement

(cont.)

The dialysis facility must develop, implement, maintain and evaluate an effective, data driven, quality assessment and performance improvement program with **participation by the professional members of the interdisciplinary team.**

Interdisciplinary Team:

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Progress



V626 QAPI Condition Statement

(cont.)

- The dialysis facility must develop, implement, maintain and evaluate an effective, data driven, quality assessment and performance improvement program with participation by the professional members of the interdisciplinary team...
- **...The dialysis facility must maintain and demonstrate evidence of its quality improvement and performance improvement program for review by CMS**

Monitoring Performance Improvement

(V638) The facility must:

- Continuously monitor its performance
- Take actions that result in performance improvement
- Track to assure improvements are sustained over time

Prioritizing Improvement Activities

(V639) Considerations in prioritization

- Prevalence of problem
- Severity of problem
- Impact on clinical outcomes
- Impact on patient safety

Immediate Correction

Examples of serious health and safety threats:

- Unsafe water or dialysate
- Defective clinical equipment
- Unsafe reprocessing of dialyzers
- Epidemiological risks
- Insufficient **number** of **competent** staff to perform scheduled treatments:
 - Preserve accesses
 - Monitor patients
 - Assure safe machine function

CMS Surveyor Tools for QAPI

CMS will be working with

- The Renal Community/Networks
- Contractors for Dialysis Facility Reports & CROWNWeb

To develop Surveyor Tools for QAPI

Clicker Question!!!

- Who is responsible for a facility's quality assurance and performance improvement program?
 - A. The interdisciplinary team
 - B. The medical director
 - C. The governing body
 - D. All of the above



Quality Assessment and Performance Improvement

Questions?