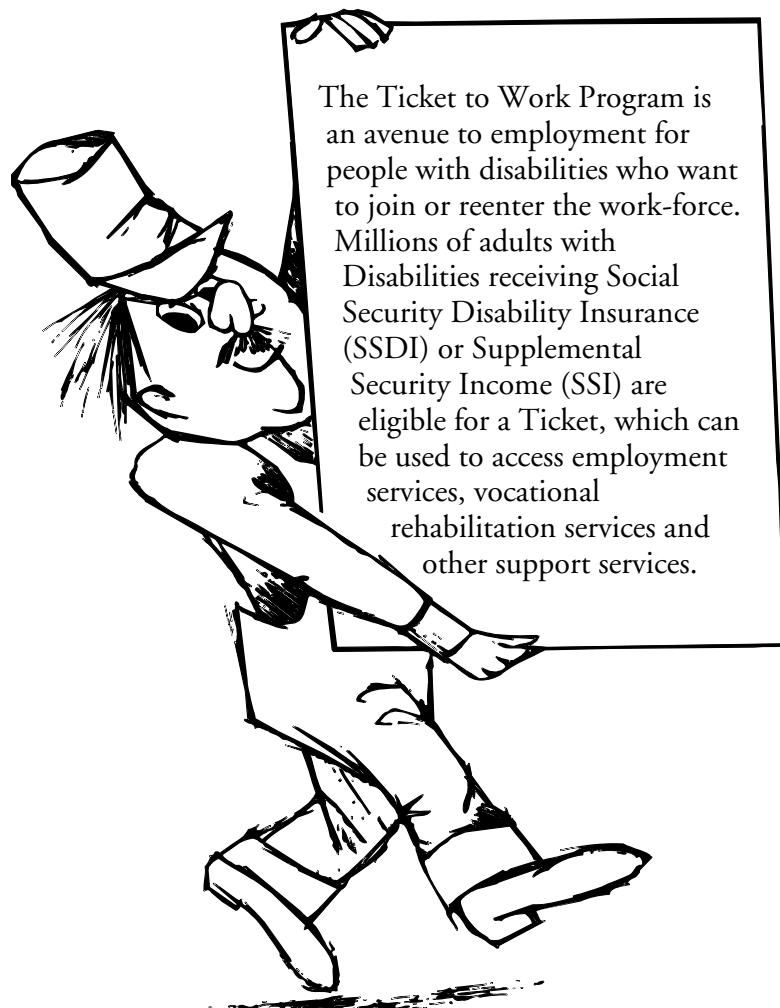


# Ticket to Work Program Information



## How to Get a Ticket

The Ticket to Work Program was implemented in three phases. During those phases, Tickets were mailed to more than 10 million beneficiaries nationwide and in the U.S. territories. Since then, Ticket packages have been sent to approximately 75,00 new beneficiaries each month. The Ticket to Work package includes instructions, information and the actual Ticket document. Individuals interested in the Ticket to Work Program should call the toll-free helpline at 1-866-968-7842 or (TTY) 1-866-833-2967

## What Does the Ticket Look Like

The Ticket itself is a red, white and blue document that looks like a certificate. The left side has the beneficiary's name, Ticket number and date of issue. The right side explains the Ticket's purpose.

# Ticket to Work Program Information

## What to do with the Ticket

The Ticket program is voluntary. Individuals who use the ticket may either:

- Use it to access employment services and support to help them start or return to work.
- Hold on to it and use it at a later time.
- Choose not to use it. SSDI and SSI benefits are not affected.

When people decide to use their Ticket, the first step is to call the Ticket to Work helpline at 1-866-968-7842 or (TTY) 1-866-833-2967. This helpline can provide contact information for Employment Networks.

## Employment Networks

Employment Networks (EN) are SSA approved organizations that provide job training and other employment services and support to Ticket holders who want to work. ENs may be single organizations, agencies or partnerships of organizations or agencies collaborating to combine resources to serve Ticket holders. *(A list of ENs is included in this mailing)*

An individual's Ticket serves as proof of SSA's agreement to pay an EN for needed services, and payments are structured to encourage ENs to provide the best possible assistance. Examples of organizations that may become ENs include businesses, state, local and tribal government agencies, One-Stop Career Centers, state Vocational Rehabilitation (VR) agencies, schools and colleges, community and faith-based organizations, and centers for independent living and other disability-related organizations.

## Choosing an EN

Once contact information is obtained, an individual may call or visit one or more ENs to discuss the services they offer and how these services can help the individual achieve his/her employment goal. An individual may want to "comparison shop", researching several ENs before choosing to assign their Ticket. A Ticket can be assigned to only one EN at a time, but individuals may change their EN if they become dissatisfied with the services provided.

## Employment Goals and Work Plans

Once an EN is chosen, an individual works with EN staff to develop an Individual Work Plan (called an Individual Plan of Employment, if working with a state VR agency). This plan is a written document prepared, agreed to and signed by both the individual and the EN that outlines the individual's employment goals and the specific services the EN will provide in support of those goals. An EN may not charge an individual for services provided as an EN under the Individual Work Plan.

## For More Information

- For information on the Ticket and ENs, visit the Ticket to Work Web site at [www.yourtickettowork.com](http://www.yourtickettowork.com) or SSA's web site at [www.ssa.gov/work/](http://www.ssa.gov/work/) or call 1-866-9687842 or (TTY) 1-866-833-2967.