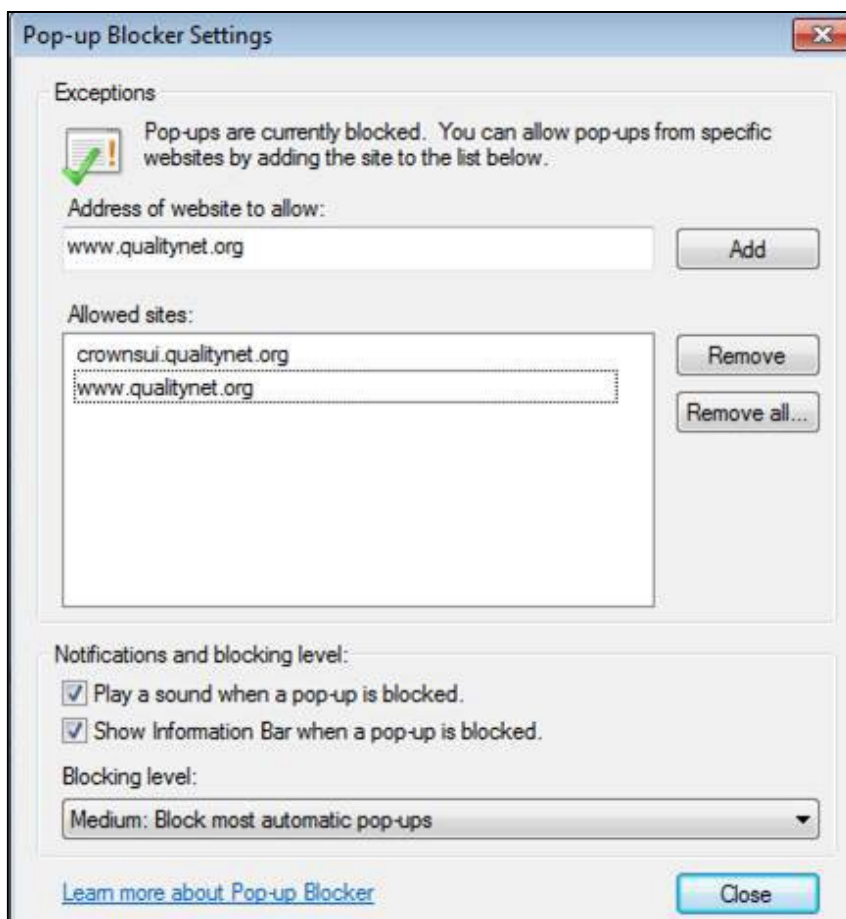


Fix for Errors When Opening 2744 Reports in CROWNWeb

If you are unable to open the 2744 reports in CROWNWeb:

1. Open Internet Explorer.
2. Click on **Tools**.
3. Click on **Pop Up Blocker** → **Pop Up Blocker Settings**.
4. Type “www.qualitynet.org” into the list of allowed websites.
5. Click **Add**.
6. Type “crownsui.qualitynet.org” into the list of allowed websites.
7. Click **Add**.
8. Click **Close**.



9. Click on **Tools**.
10. Click **Internet Options**.
11. Click **Security Tab**.
12. Click **Custom Level**.
13. Locate **Downloads** in the list.
14. **Enable**: "Automatic prompting for file downloads."

